Optimus
BY TELROCK SYSTEMS

REINVENTING COLLECTIONS TECHNOLOGY.

Optimizing Results.

In order to meet today's highly demanding environment, organizations need to move beyond their restricted technology to a smarter, more encompassing software system for collections and recovery.

A software platform that's intuitive, flexible, easy to use, and quick to deploy. A platform developed specifically for collection markets.

A system that provides a broad and rich set of capabilities designed to manage an ever-growing level of collection complexity and sophistication.

Built new from the ground up, using modern technologies and intelligent designs, leveraging Telrock's unparalleled industry experience and development expertise. For use by creditors or 3rd party collections agencies / BPO's, and for all consumer products, at all stages of delinquency and bad debt.

That's Optimus by Telrock Systems.

A MODERN SAAS SOLUTION, BUILT FOR THE CLOUD – LOWER COST, HIGHER PERFORMANCE, EXTENSIVE FUNCTIONALITY.

◉ Key Benefits:

- Increase collection rates
- Lower operational costs
- Enhance control, compliance, and security
- Better user experience for agents, managers, consumers, and business partners
- More collection process flexibility, efficiency, and effectiveness

◉ Key Features:

- Real-time processing
- Intelligent and intuitive collector workbench
- Embedded digital channel messaging capabilities
- Integrated consumer self-serve collections portal
- Omni-channel collections management
- Advanced integration tools for clients, systems, and partners
- Robust system of record and agency management capabilities
- Powerful centralized rules and strategy engine
- Supports more informative reporting, insightful analysis, and detailed tracking / auditing
- Post charge-off system of record
- Highly extensible database

◉ Key Values:

- Enterprise-wide collections for any type of consumer product or service
- End-to-end integrated collections and recovery
- Deployable as 'land-and-expand' to meet current and future needs
- Highly configurable, easy to use and manage without traditional IT support

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For more information, email info@telrock.com

About Telrock Systems

Telrock Systems is a global technology provider of modern cloud-based collections and recovery software solutions for creditors and 3rd party consumer collections organizations wanting improved functionality and smarter capabilities. Our flagship solution, Optimus, is an enterprise-wide collections and recovery software platform built new from the ground up. It leverages open-source technology, powerful cloud computing, PCI DSS compliance, and more intelligent designs resulting in the broadest and richest collections and recovery Software-as-a-Service (SaaS) offering in the market. We provide our solutions in North America and Latin America (LATAM) from our Atlanta office, and in Europe, Middle East, Africa (EMEA), and Asia Pacific (ASPAC) from our London, UK office.

Telrock Systems
SMARTER TECHNOLOGY, BETTER RESULTS

www.telrock.com