



Telrock

ENABLING BETTER INTERACTIONS



Optimus

Reinventing Collections Technology.
Optimizing Results.

In order to meet today's highly demanding environment, organizations need to move beyond their restricted technology to a smarter, more encompassing, software platform for collections and recovery.

One that is more intuitive, adaptable, easy to use, and quicker to deploy. A platform developed from the ground up, based on new technologies and modern designs.

A system that provides a broad and rich set of capabilities that are designed to manage an ever-growing level of collection complexity and sophistication.

They need Optimus.

**Built new from the ground up.
Modern technologies and intelligent designs.
Unparalleled design and development expertise.**

That's Telrock Optimus.

Telrock is a Global provider of modern, more intelligent software solutions that improve customer contact, engagement, and collections management.

Telrock.com

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Telrock is a Global technology provider of SaaS based software solutions for use across the consumer credit lifecycle. Key products include: **SmartConnect**, a digital channel communication platform for use across the customer life cycle, **SmartCollect**, a digital channel customer contact and a self-serve payment portal designed for collections, and **Optimus**, an enterprise class integrated collections & recoveries platform. Telrock serves major lenders, processors, and BPO's across Europe, Asia, and North America, with offices in London, UK and Atlanta GA.

TELROCK

Enabling Better Interactions.

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A modern SaaS solution,
built for the cloud – lower
cost, higher performance,
enhanced compliance.

Key Benefits:

- › Increased collect rates
- › Lower operational costs
- › Enhanced control, insight and compliance
- › Minimal investment
- › Better user experience for agents, managers, consumers and business partners

Improved Collections

- » Intelligent and intuitive collector workbench
- » Embedded digital channel messaging capabilities
- » Robust management and compliance tools

Increased Efficiency, Control and Automation

- » Powerful integrated central rules and strategy engine
- » Informative reporting, tracking, and insight capabilities
- » Real time processing
- » Highly extensible database

More Value

- » Enterprise-wide collections for any type of consumer product or service
- » End-to-end Integrated Collections & Recovery
 - » Deployable as 'land-and-expand' to meet current and future needs
 - » Includes robust system of record and agency management capabilities
- » Affordable pay-as-you-go pricing
- » Quick to deploy, highly configurable, and easy to use